

Action Learning Product Warranty

- All Electric Mazes and Sentinels come with a limited one-year warranty.
- In the rare instance any Electric Maze or Sentinel needs repair during the first year (defined as beginning from the date of receipt of order), it will be repaired or replaced at the discretion of the manufacturer (Interel, Inc.). The product must be shipped prepaid and insured to the repair facility (address available upon request). Once repairs have been made, the product will be shipped back to the customer at the manufacturer's expense.

Action Learning Product Return Policy

- All versions of the Electric Maze and Sentinel may be returned under certain limited terms and conditions. Because these products are low-volume, hand-built items, and often finished upon receipt of order, full-refunds are not possible.
- If we are contacted in writing within 14 days of order placement, a 15% restocking fee will apply if the product is unopened (otherwise 25%).
- If we are contacted in writing more than 14 days from, but within less than 28 days of receipt of order, a 25% restocking fee will be charged.
- No returns/refunds after 28 days of order placement.
- All returns must have an authorization number affixed, be shipped pre-paid via FedEx or UPS, and insured for the full retail price of the product. The consumer is responsible for returning the product to the manufacturing facility in an undamaged condition. Contact us for the shipping address of the manufacturing facility.
- Once the product is verified to be in "as new" condition, a partial refund will promptly be issued.

International Shipping

- International shipments may be subject to additional charges upon arrival at Customs. Import charges are the responsibility of the recipient and can only be determined with accuracy at the time and point of arrival. Estimates can be obtained through FedEx.